

ALBUQUERQUE FIRE DEPARTMENT	Dispatch Model
Standard Operating Guidelines	Number 044
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INFORMATIONAL MEMO

PURPOSE:

In an effort to simplify dispatching of field units by AFD dispatchers and to assist field units in obtaining the necessary dispatch information, a standardized dispatch model will be used by all AFD dispatchers. Keep in mind that although every effort is made in providing the field units with all the information that is needed, there are times when it may be difficult or impossible for the dispatchers to relay the necessary information. There are times when the caller does not know or is not able to provide the dispatcher with all the dispatch information due to a medical condition or other circumstances. However, AFD dispatchers will continue to gather as much information as possible to assist the field units with their responses. Fire boxes and cross streets should be given on all calls in order to assist the responding units with call locations. Dispatchers will continue to code all emergency medical calls using the Medical Priority Dispatch System (MPDS). All fire calls will be coded using the Fire Priority Dispatch System (FPDS).

The following dispatch order model will be used on all **emergency medical dispatches** when possible:

Unit(s) I.D., address, cross street, fire box, call type with MPDS code, repeat Unit(s) I.D., and repeat address and fire box.

Example (Medical): "Engine 1 and Rescue 1 respond to 724 Silver SW, cross street of Seventh street, Fire box 015005, you are responding to a 25 year old male patient complaining of abdominal pain, this is coded a 1-Alpha-1, Engine 1, Rescue 1, 724 Silver SW, Fire box 015005.


The following dispatch order model will be used on all **fire dispatches** when possible:

Unit(s) I.D., address, cross street, fire box, call type with FPDS code, repeat Unit(s) I.D., address and fire box, give the running district of the call and the assigned tactical channel.

Example (Fire): "Engine 1, Ladder 1, respond to 724 Silver SW, cross street of Seventh Street, fire box 015005, you are responding to a fire alarm activation at a residence, this is coded a 52-B-1; Engine 1, Ladder 1, 724 Silver SW, Fire Box 015005, this is in Station One's running district, all units respond on Tac 1."


Ryan Stracener, Division Commander

Approved for distribution:


David Downey, Fire Chief